

April 27, 2020



Greetings from the Shores of Old Lake Kimball,

We sure hope that this letter finds you and your family safe and well during these unprecedented times. While we are continuing to plan and prepare for summer camp, we realize that there are many things that are still unknown.

Our desire is to try as hard as we can to welcome campers to Camp Henry this summer. We realize that now, maybe more than ever, children crave and need the social and emotional benefits and opportunities that a summer camp experience can provide.

The Center for Disease Control (CDC) has been collaborating with the American Camp Association (ACA), the Christian Camp and Conference Association (CCCA), and the Association of Camp Nurses (ACN) to develop guidelines, best practices, and recommendations for the re-opening and operation of summer camps. It is anticipated that these recommendations will be available and shared by the CDC by early May. These recommendations will be significant in helping to determine how camps can re-open.

In an effort to be prepared and informed, we created the Summer Camper and Family survey that was sent out last Friday. We are super thankful to those of you that have already taken the time to submit your responses.

- Partnering with all of you and navigating this path together is critical.
- With over 460 people already responding, we have put together a preliminary report of the findings. The key findings and take-aways from the report include:
- Parents want camp to happen this summer, if at all possible
- Respondents want Camp Henry to survive and thrive beyond 2020
- The idea of Online camp is not very popular
- Some parents have already decided that they would not be comfortable with their child attending camp this summer
- If we are allowed to have camp this summer, 75% of parents are likely to send their child to Camp Henry this summer
- Camp Henry is loved and valued by parents (thank you)

We are encouraged to know that if we can provide summer camp this year that close to 75% to 80% of parents would still send their child to Camp Henry. We also know that 7% of parents indicated that they are very unlikely to send their child to camp this summer.

If you are unwilling, unable, or uncomfortable having your child come to Camp Henry this summer -that's OK - and we understand.

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Our hope is that if you have already made the tough decision to not have your child come to camp this summer - please go ahead and cancel your registration at this time. This will be really helpful for us as we are working hard to plan and prepare and develop scenarios and contingencies for how we may be able to serve as many campers as possible this summer.

As you may know, our standard cancellation policy includes a \$100 cancellation fee for campers that cancel at this time. We are certainly happy to waive that fee - and we would like to provide you with several options if you find that you are needing to cancel at this time:

- Generously donate all or a portion of what you have already paid to Camp Henry
- Roll your money over and utilize it as a credit toward a future camp session or event in 2020 or 2021
- Generously donate your \$100 deposit, and have the rest rolled over or refunded
- Request a full refund

We realize that while serving over 2,000 summer campers that we have parents and families in many different situations. We understand that some campers live out of state, some parents have lost their jobs or been furloughed, some have campers with compromised immune systems, and some just simply don't feel comfortable with sending their child to camp at this time. We understand.

Please just be in touch with us - and we are happy to navigate this path together with you.

For those of you that are in a position to be generous and those of you that want to continue supporting Camp Henry - even if your child does not attend this summer - please know that we are super thankful.

Our hope during this time is to be thoughtful, caring, and generous where we can do so. We have made the decision to commit to paying our summer staff members 50% of their summer staff pay - even if the heartbreaking decision needs to be made to close summer camp. Our summer staff members are amazing - and we are asking them to continue to be committed to us and to serving campers this summer - and we want to appreciate, value, and honor their commitment and provide them some assurances during these uncertain times.

For the 80% of you that are still planning and hoping to have your camper with us this summer - please know that we are grateful and we are planning, preparing, hopeful and optimistic. We have been spending countless hours reimagining camp and coming up with ways in which we can be prepared to respond to the directives from government officials and the CDC.

In the coming weeks, as we know more about the health and safety strategies, plans, and procedures that will be put in place at Camp Henry we will be certain to communicate with you as we work together toward welcoming campers to the Shores of Old Lake Kimball.

At this point, we would like to encourage all of you to login to your family account and review your balance. For campers attending this summer, the full balance is due by May 5th.

You can login to your family account at this link to view your balance: <https://mycircuitree.com/CampHenry/Account/>

You are able to make or schedule payments from your account. Additionally, you can mail a check

or call our office to make a payment over the phone.

If you have questions or concerns about making a payment at this time, need more time to make your final payment - or think the balance showing is incorrect, please don't hesitate to contact Leigha Oberle at info@camphenry.org or 616.717.5562.

If you have made the decision to have your child no longer attend camp this summer - please reach out to Leigha to talk through your options. We welcome the opportunity to connect and partner with you.

Please know that we would love nothing more than to welcome your camper to Camp Henry and we look forward to serving you. Thanks so much for your patience and understanding.

Looking forward to warmer and brighter days ahead,

Camp Henry